

Home	Category of Care	PF/EMI	No of LBB placed SU's (8th Dec 11)	Final CQC Star Rating (2010)	Date of last LBB compliance visit (2011)	LBB QAF Compliance %age	Date of last CQC inspection	CQC Inspection Summary of Findings					
								Standards of treating people with respect and involving them in their care	Standards of providing care, treatment & support which meets people's needs	Standards of caring for people safely & protecting them from harm	Standards of staffing	Standards of management	
Whitehouse	OP Resi	PF	2	2 Stars	14/04/11								
Whiteoak Court	OP Nursing	PF	4	2 Stars									
Willett House	OP Nursing	EMI	14	2 Stars	30/11/11	88%							

Key:



All standards were being met when we last checked. (If this service has not had a CQC inspection since it registered with us, our check may be based on our assessment of declarations and evidence supplied by the service themselves.)



At least one standard in this area was not being met when we last checked and we required improvements.



At least one standard in this area was not being met when we last checked and we have taken enforcement action.

Blank

Homes without ticks or crosses have not yet been inspected by the CQC (or report not yet published) since last star rating.